

April 20, 2026

Request for Communication and Unity

Dear Xailes–Xferme Team,

We represent a significant portion of the Xailes–Xferme community, composed of thousands of individuals and families who continue to await a clear, fair, and structured resolution regarding their investments.

Through this letter, we formally request the establishment of a direct communication channel with the company, specifically through a virtual Zoom meeting. This meeting would allow us to express our concerns, receive first-hand information, and engage in a constructive dialogue regarding potential paths toward a solution that is fair for all.

We respectfully propose that this meeting take place within the next 10 days, and that our community be represented by Mr. Gabriel Gutiérrez, whom we consider a person of credibility, respect, and trust, capable of serving as a spokesperson for this group.

Our request has a clear and specific purpose:

- * To obtain clarity regarding the current situation
- * To establish more inclusive communication
- * To participate constructively in understanding and following the recovery process

For several months, our community has closely followed the communications issued by the company, waiting for the moment when the project could regain stability and provide a real solution for all those affected.

During this time, many families have experienced concern, hardship, uncertainty, and unmet needs. Behind each case there are real stories, all sharing a common sense of strain and uncertainty.

We acknowledge that the situation has been complex and that various initiatives have been proposed as part of a potential recovery path. However, significant questions remain insufficiently addressed for this part of the community.

For this reason, we believe it is necessary to open a space for direct, respectful, and inclusive dialogue, where we can clearly express our concerns, hear your position without intermediaries, and, to the extent possible, rebuild the bridges of trust that were developed over time between the company and the community.

We want to make it clear that this request does not come from rejection or confrontation, nor does it seek to divide the community. On the contrary, it arises from a genuine intention to contribute, to be heard, and to help build a viable and fair path forward for everyone.

We also wish to express that, while we respect the communication decisions made by the company so far, those of us supporting this letter still have important questions that we would like to present in an organized, serious, and respectful manner within the space we are requesting.

We present ourselves as a part of the community that wishes to remain engaged, that seeks clear answers, and that remains open to dialogue with a constructive mindset.

Our purpose is to UNIFY, to be heard, and to work together toward a clear, viable, and fair solution for all.

We appreciate your attention to this request and look forward to your response within the proposed timeframe.

Sincerely,

The Xferme Community supporting this request